

TECHNICAL NOTICE

DATE: July 28, 2021

SUBJECT: i330R Dive Computer



Dear [Aqualung Group Partner],

Aqualung recently introduced the i330R Dive Computer on June 15th, 2021.

Aqualung Group has become aware that in rare cases the internal o-ring case seal may drift, which could allow moisture to enter the instrument while in use. This may result in the product malfunctioning, presenting an unreliable experience to the user.

As quality of our products is our priority, Aqualung Group has decided to halt shipments and issue a voluntary return notice. Consumers and Dealer are advised to discontinue use of the product and return the unit(s) to Aqualung for quality inspection and servicing.

This service and all associated shipping expenses are provided free of charge.

Instructions:

- Consumers who have purchased the i330R may return their instrument by contacting customer service at Consumersupport@aqualung.com or return their unit to their nearest dealer.
- Dealers who have purchased the i330R may return their units by contacting Client Services at warranty@aqualung.com.
- Dealers who have sold the i330R to consumers are asked to contact these customers to return their i330R to the store.

Please contact Aqualung Customer Service or your local Sales Manager with additional questions.

The Aqualung Team



AQUALUNG GROUP
TEL. +1 760 597 5000
2340 Cousteau Court, Vista, CA 92081