

**drive**

**DeVilbiss**  
HEALTHCARE



Height Adjustable Rollator  
Instruction manual

## Introduction

Thank you for purchasing this rollator. These instructions should be read carefully before assembling or using the rollator for the first time. For assistance in setting up, use, maintenance, to report unexpected operation of the rollator or for any service, warranty, sales or customer service information, please contact your dealer. If in doubt, contact Drive DeVilbiss Healthcare Ltd. (Contact details are on the back cover.)

Drive DeVilbiss Healthcare Ltd is an ISO 9001 certified company. For more details about our products please see your local dealer.

## Parts Description



## Product Description

**Intended purpose** – A walking device manipulated by both arms to assist a person to maintain stability and balance whilst walking.

**Environment of use** – indoor and outdoor use.

**Intended users** – Any individual who has difficulty in walking and / or has reduced mobility.

**Indications** – To provide support to a user who has difficulty in walking and / or who has reduced mobility.

### Contraindications

- Unable to weight bear.
- Unable to adequately manoeuvre the rollator or apply the brakes.
- Users with Hemiplegia.
- Users with only one arm.
- Users who weigh in excess of 135 kg.

Other contraindications may be relevant which are specific to the user or environment.

### Features

- Aluminium frame and handlebars
- Adjustable seat and handle height
- Loop handle brakes
- Padded seat with under-seat bag
- Non-marking solid tyres

## Preparing for Use

These instructions should be read carefully before using the rollator. This product does not have a service manual. Instructions for user assembly are included and should be completed by a competent person.

A risk assessment must also be performed to assess suitability of the device for the user. This assessment should include, but not be limited to:

- Small adults (and children)
- Users (and attendants) who lack capacity
- Very active occupants
- Unauthorised access to the rollator

Independent users and attendants are responsible for determining that they are both mentally and physically capable of using the rollator with minimal risk of harm.

## Personal Safety



### **Before using the rollator, read the safety notices below;**

- Only use the rollator as a walking aid, to assist with mobility. Do not use as a transportation device.
- Ensure that the latest health and safety practice is used for carrying and lifting items.
- Dispose of all packaging materials correctly. To avoid risk of suffocation to children or animals, dispose of all plastic bags.
- The rollator is only suitable for single occupancy.
- Ensure the rollator is always fully folded out before using.
- Do not exceed the 7° maximum gradient (1 in 8). Use slow speeds and do not reverse down a gradient.
- Do not use on escalators.
- Ensure that all the wheels are stable on the ground and the brakes work adequately. Test the brakes before each use.
- When stationary, the brakes should always be applied.
- Ensure that fingers and objects do not get caught in the wheel spokes or any other moving parts during use and assembly.
- Users should sit in the centre of the seat at all times. Do not move your centre of gravity out of the seating area.
- **Ensure that the brakes are always locked on when sitting on or getting off the seat.**
- For user health and comfort, adopt a comfortable posture which allows each user to operate the brakes with ease. Adjust handles and legs to equal heights and lock securely in position.
- Be aware of hazards in your environment, such as narrow doorways, steps, household appliances, children's toys, etc.
- A risk assessment must be performed by a competent person to ensure the rollator is suitable for each user. We recommend you consult a healthcare professional before using any assistive medical devices.
- Keep away from heating and ignition sources which may raise surface temperatures or cause a fire.

In case of doubt in regards to the assembly, operation or maintenance of this rollator, please consult your original equipment provider.

## Assembly

1. Remove all contents from carton. Check you have all of the parts and attachments for this product.
2. Open the frame and place up-side-down on the floor. Attach the front legs, with the castors on, to the front of the rollator by pushing in the Height Adjustment Button and inserting the leg into the receptacle, to the required height.
3. Attach the back legs (with brakes) using the same process. The left and right legs are labelled as 3 & 4 respectively.
4. Ensure that all the legs are set at the same height and secure by screwing in a Height Adjustment Knob into the hole at the bottom of each receptacle.
5. To unfold the rollator, lift using the lifting strap which is located under the seat. (See Lifting strap image.) Lower the rollator down onto its wheels and push down on the central bar to fully open. Always ensure each Side brace is fully down before use.



6. Insert the handle into the frame and set to the desired height. Screw in the Height Adjustment Knob into the hole at the top of the frame receptacle to secure. Repeat for the second handle, ensuring both handles are set at the correct height. Turn clockwise to tighten both handles.

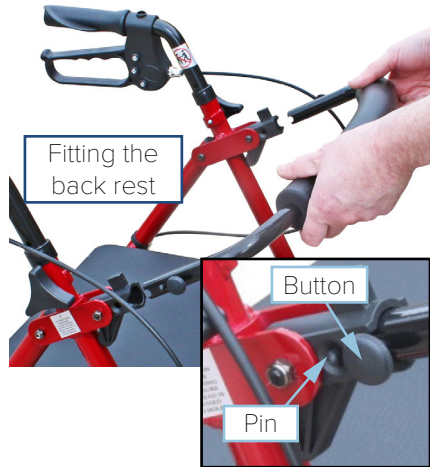


## Assembly

- Attach the padded back rest by pressing in the black thumb buttons and sliding the frame into the plastic back rest receivers.

Ensure the 'pins' are fully located in the holes (see [Fitting the back rest](#)).

To remove the backrest, push both 'buttons' in and remove the backrest from the brackets.



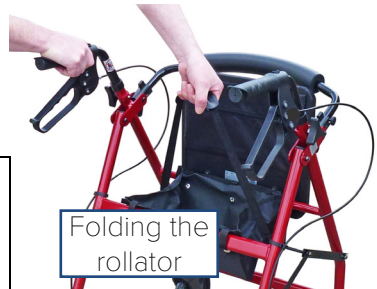
## Folding and Storage

To fold the rollator for transporting, lift up the seat and pull the black strap (shown in [Folding the rollator](#)) whilst holding the rollator handles, lifting the rollator at the same time.



### Warning

- Keep hands away from the side braces when folding the rollator.
- Ensure the brakes are locked on before folding/storing the rollator.

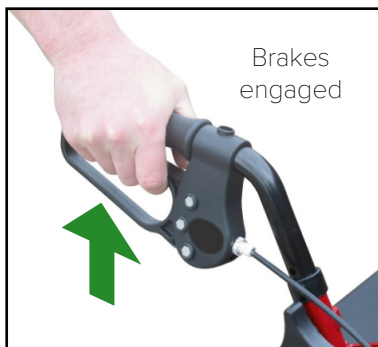


To unfold the rollator before use, lift the rollator by the handles and strap then lower the rollator onto its wheels. Push down on the central bar until the side braces are horizontal. The back rest will flip up for storage, when not in use.

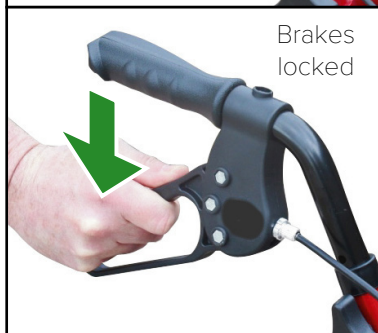
The rollator should be stored in a dry environment, away from direct sunlight. Ensure that it is clean and dry before storing.

## Brake Operation

To operate the brakes, squeeze the brake levers up and hold in position (as shown by the green arrow).  
Release the levers to release the brakes.



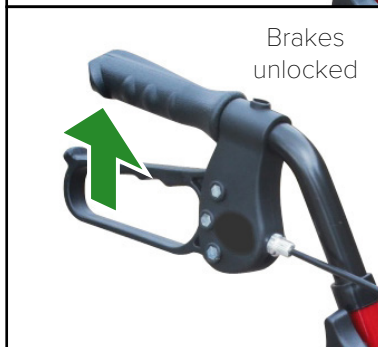
To lock the brakes, push down on the brake levers until it locks and stays down in position (as shown by the green arrow).



### Important

Ensure that the brakes are locked before sitting on the seat.

To unlock the brakes, pull up on the brake lever until the lock removes (as shown by the green arrow).



**NOTE:** The brakes on rollators are factory set and should not require adjustment. For technical assistance on the brakes, contact your provider.  
When stationary, the brakes should always be applied.

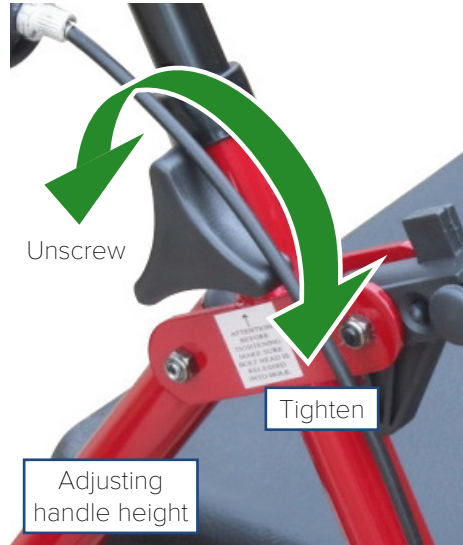
## Adjustments for Comfort

### Handle height

To adjust the height of the rollator handles, unscrew and remove the Height Adjustment Knobs at either side of the rollator, turning anti-clockwise.

Adjust the height of the rollator handles to suit the user, re-insert the knobs and then tighten by turning the knobs clockwise to secure (as shown in Adjusting handle height photo).

Ensure that the height adjustment knobs and cable brakes are fitted on the outside of the rollator.



### Seat Height

The seat height is set by the position of the legs on the rollator.

1. Remove the Height Adjustment Knob (A) by turning anticlockwise.
2. Press the Height Adjustment Button (B) and adjust the leg until it locks to the required height. Ensure the button 'clicks' into one of the holes.
3. Re-insert the Height Adjustment Knob (A) into the original hole and turn clockwise to secure.
4. Repeat the procedure for the other 3 legs, ensuring they are all set at the same height.



### Warning

Ensure handles and legs are at equal heights and securely locked in position.



## Care and Maintenance

Do not use a damaged or badly worn rollator. Users should routinely check for any malfunctions or changes in performance. If parts are not correctly adjusted, contact your provider for advice.

- Brakes, tyres and moving parts should be checked regularly. Check the front castor wheel(s) swivels freely and all moving parts (e.g. wheels and castors) operate freely without excessive movement or play.
- The rollator should be kept clean and dust free. Wipe with a duster or damp cloth on a regular basis. Avoid neat bleach or abrasive surface cleaners. Leave to fully dry before reuse.
- Ensure that the hand operated cable brakes are functioning correctly. When squeezed or locked on, the rear wheels should not be able to turn.
- All the fasteners (screws, nuts and bolts) are to be checked regularly to ensure they are securely tightened.
- Periodically spray the brake cables with a water dispersing lubricant to ensure that they continue to work smoothly.
- The rollator should be serviced annually, or more frequently when used in a multi-user environment (such as in communal housing). Drive DeVilbiss Healthcare Ltd recommends that servicing, maintenance and repairs are done by a competent person (such as an approved service engineer).
- When the product reaches the end of its useful life, follow local recycling and disposal policies, or return to the original equipment provider.

Spare parts are also available for maintaining your rollator. To order these parts, contact your provider. Visit [www.drivedevilbiss.co.uk](http://www.drivedevilbiss.co.uk) to find your local stockist. Only use parts approved by Drive DeVilbiss Healthcare Ltd.

## Cleaning

Ensure the rollator is kept clean on a regular basis.

- Wipe down the rollator with a damp cloth. Extra care should be taken around areas where excess dirt or dust may gather. The cloth should be changed during the cleaning process if it becomes soiled.
- Where necessary wipe down with a clean cloth moistened with a mild detergent and diluted with warm water (40°C).
- Rinse with cold, clean water and a clean cloth, and allow to fully dry before use.
- Do not use any abrasive detergents. Solvents can damage the coating and surface of plastic parts.

## Specification

Model	R8RDHA (Red)	R8BLHA (Blue)
Unfolded length	68-79 cm / 27"-31"	
Unfolded width	62 cm / 24.5"	
Unfolded height	79-99 cm / 31"-39"	
Folded length	95-119 cm / 37.5-47"	
Folded width	62 cm / 24.5"	
Folded height	31 cm / 12"	
Seat height	49-59 cm / 19"-23"	
Weight	7.3 kg / 16 lb	
Safe Working Load — Bag	5 kg / 11 lb	
Maximum User Mass	135 kg / 21 stone	

## Symbol Definition

The following symbols are found on the rollator:



Manufacturer



Importer



Date of Manufacture



European Representative



Consult the Instructions for Use



Catalogue Number



Medical Device



Serial Number

## Warranty

To improve the safety and lifespan of your walker, it is recommended that you have it serviced on a regular basis. Recommended Service Schedules for walkers are available to service agents.

There is a comprehensive twelve-month warranty from the date on which your new walker is delivered. The warranty covers the walker for repairs or replacement during this period. For more detail, please see the warranty conditions below:

1. Any work or replacement part installation must be carried out by an authorised Dealer / service agent.
2. To apply the warranty should your walker require attention please contact the outlet from which you purchased the walker.
3. Should any part of the walker require repair or full or part replacement, as a result of a manufacturing or material defect within the warranty period, parts will be supplied free of charge. Note: The guarantee is not transferable.
4. Any repaired or replaced parts will be covered by the balance of the warranty period on the walker.
5. Parts replaced after the original warranty has expired will be covered by a three-month warranty.
6. Consumable items supplied will not generally be covered during the normal warranty period unless such items require repair or replacement clearly as a direct result of a manufacturing or material defect. Such items include (among others): upholstery and tyres.
7. The above warranty conditions apply to brand new walkers. If you are unsure whether your walker is covered contact your dealer.
8. Under normal circumstances, no responsibility will be accepted where the walker has required assistance as a direct result of:
  - a. the walker part not having been maintained in accordance with the manufacturer's recommendations
  - b. failure to use the manufacturer's specified parts
  - c. the walker or part having been damaged due to neglect, accident or improper use
  - d. the walker or part having been altered from the manufacturer's specification or repairs having been attempted before the dealer is notified

In the event of your walker requiring attention, please contact your service agent / dealer and give all relevant details so they can act quickly.

This warranty is issued free of charge by the manufacturer to the original retail purchaser of the device. This does not affect your statutory rights.

Drive DeVilbiss Healthcare Ltd. reserves the right to alter without notice any weights, measurements, or other technical data shown in this manual. All figures, measurements and capacities shown in this manual are approximate and do not constitute specifications.

## Support

For more information, or assistance with use and maintenance, please contact your provider. Users with visual, reading or cognitive disabilities should seek advice from their provider or a professional care provider for an appropriate format. For the latest version of this document, contact Drive DeVilbiss Healthcare Ltd using the details below, or check our website.

Any serious incident that has occurred in relation to the device should be reported to the manufacturer and the competent authority of your Member State. Please quote the product serial code on all correspondence, which can be found under the seat.



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Drive DeVilbiss Healthcare Ltd provide these instructions for use and product markings.

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